



GRA SERVICES INCENTIVE PROGRAM

We have established a “Try It, You’ll Like It” program. It is very simple. Give TimberBond NSG / VFG (1500 ml) or CPR (1500 ml) a try. We’ll include all the tools you’ll need to begin restoring wood or concrete poles and structures. If you like the system, you keep the tools at no charge. If for any reason you are not completely satisfied, simply return the tools and any unopened cases of TimberBond or CPR. Your refund will be pro-rated on the return of all unopened cases, no questions asked.

Details of the program are as follows:

First Time Buyers

Your commitment:

1. Buy ten (10) cases of TimberBond NSG / VFG 1500 ml or CPR 1500 ml and start repairing your structures.
2. Evaluate the product.
 - A. If your evaluation is favorable, keep the tools at no cost.
 - B. If your evaluation is unfavorable, please let us know how we can improve the program.
 - C. Return any unopened cases of product along with the “Starter Kit”.

Our commitment:

1. We will ship you the “Starter Kit” at no charge to your company.
2. If you decide to return the unused portion of the product, we will process a refund on a pro-rated basis equal to the amount paid for each case minus freight.

Return freight charges are your responsibility. This refund will not be processed until all contents of the “Starter Kit” have been returned to GRA Services International.

Repeat Buyers

Your commitment:

Buy thirty-six (36) cases of TimberBond NSG / VFG 1500 ml or CPR 1500 ml and start repairing your structures.

Our commitment:

1. We will ship the “Starter Kit” listed below at no charge to your company.
2. One year guarantee on the tool to be free of defects, if it malfunctions, it will be replaced at no charge to the buyer. (Damaged or broken tools will be evaluated on a case by case basis.)

Starter Kit Includes:

MTRC1500 cordless electric dual cartridge epoxy tool

20V Lithium-ion batteries (x2)

20V Lithium-ion battery charger

Front support handle

Shoulder support strap